

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 107

Total Units of Service for Quarter (Unit=1 Hour): 545

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	49
75-84:	19
85+:	8
Client Declined to Provide Information:	0
Total:	106

#### CLIENT GENDER

Male:	38
Female:	68
Client Declined to Provide Information:	0
Total:	106

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	69
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	1
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	94
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	4
Total:	106

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## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

4

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

4

4

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

9

10

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

23

18

2

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

8

4

2

0

#### INCOME MAINTENANCE

F1. Social Security:

1

2

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

7

6

0

0

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Fiscal Year: 2015-2016

Quarter: 3

PSA: 1

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: (707) 407-4134

Provider Contact Email: cgehman@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	35	1	0
H2. Advance Health Care Directives (AHCD):	13	11	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 117

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	5	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 536

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/05/16	HSRC	ELC	Seniors	3	1.5
01/26/16	LSNC	Bankruptcy	Seniors	2	1
02/02/16	HSRC	ELC	Seniors	2	1
02/16/16	LSNC	Civil	Seniors	2	1
02/23/16	LSNC	Bankruptcy	Seniors	2	1
03/01/16	HSRC	ELC	Seniors	4	2
03/15/16	LSNC	Civil	Seniors	3	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 1**

**AAA Name: Area 1 Agency on Aging**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Legal Services of Northern California**

**County(ies): Humboldt and Del Norte**

Provider Contact Name: **Cynthia Gehman**

Provider Contact Phone: **(707) 407-4134**

Provider Contact Email: **cgehman@lsnc.net**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 9

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 536

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	32
65-74:	44
75-84:	20
85+:	6
Client Declined to Provide Information:	0
Total:	102

#### CLIENT GENDER

Male:	33
Female:	69
Client Declined to Provide Information:	0
Total:	102

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	1
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	70
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	3
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	5
Total:	102

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone:

Provider Contact Email:

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

7

3

3

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

3

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

1

0

2

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

52

45

1

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

20

15

3

1

E3. Other Housing:

2

2

0

0

#### INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

2

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

3

0

1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone:

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 117

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	8	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 509

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/17/16	Lassen County Family Law Fac	Overview of Services	Court Staff	2	2
03/03/16	Burney Senior Ctr	Housing Presentation	Seniors	19	6
03/08/16	Senior Fraud Prevention Fair	Provided counsel, information about general services, etc	Senior Citizens of Shasta County	105	6
03/15/16	Beacon of Hope Meeting Yreka Com Ctr	Overview of Services	Service Providers for Low-Income and Seniors	2	5
03/18/16	Alturas Senior Center	Presentation of services and information on housing/wills	Seniors	26	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 2**

**AAA Name: PSA 2 Area Agency on Aging**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Legal Services of Northern California**

**County(ies): Lassen, Modoc, Shasta, Siskiyou and**

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone:

Provider Contact Email:

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: **Marry Neumann**

AAA Contact Phone: (530) 898-5961

AAA Contact Email: [mneumann@csuchico.edu](mailto:mneumann@csuchico.edu)

Provider Name: **Legal Services of Northern California**

County(ies): **Butte, Colusa, Glenn, Plumas, Teham**

Provider Contact Name: **Jennifer Haffner or Barbara Segal**

Provider Contact Phone: (530) 345-9491

Provider Contact Email: [jhaffner@LSNC.net](mailto:jhaffner@LSNC.net) or [bse@lsnc.net](mailto:bse@lsnc.net)

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 996

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	44
65-74:	66
75-84:	22
85+:	16
Client Declined to Provide Information:	0
<b>Total:</b>	<b>148</b>

#### CLIENT GENDER

Male:	42
Female:	106
Client Declined to Provide Information:	0
<b>Total:</b>	<b>148</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	0
Lives Alone:	100
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	66
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	125
African American:	4
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
<b>Total:</b>	<b>148</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: **Marry Neumann**

AAA Contact Phone: (530) 898-5961

AAA Contact Email: [mneumann@csuchico.edu](mailto:mneumann@csuchico.edu)

Provider Name: **Legal Services of Northern California**

County(ies): **Butte, Colusa, Glenn, Plumas, Teham**

Provider Contact Name: **Jennifer Haffner or Barbara Segal**

Provider Contact Phone: (530) 345-9491

Provider Contact Email: [jhaffner@LSNC.net](mailto:jhaffner@LSNC.net) or [bse@lsnc.net](mailto:bse@lsnc.net)

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	10	7	0
A2. Contracts/Warranties:	5	5	0	1
A3. Other Consumer/Finance:	2	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	33	7	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	16	11	5	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: **Marry Neumann**

AAA Contact Phone: (530) 898-5961

AAA Contact Email: [mneumann@csuchico.edu](mailto:mneumann@csuchico.edu)

Provider Name: **Legal Services of Northern California**

County(ies): **Butte, Colusa, Glenn, Plumas, Teham**

Provider Contact Name: **Jennifer Haffner or Barbara Segal**

Provider Contact Phone: (530) 345-9491

Provider Contact Email: [jhaffner@LSNC.net](mailto:jhaffner@LSNC.net) or [bse@lsnc.net](mailto:bse@lsnc.net)

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="13"/>	<input type="text" value="4"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="12"/>	<input type="text" value="4"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

**TOTAL CASES OPENED IN QUARTER:**

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="98"/>	<input type="text" value="46"/>	<input type="text" value="5"/>

**TOTAL ESTIMATED CASE WORK HOURS SPENT:**

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/07/16	Butte Co	Outreach to Medi-Cal Clinic	Providers	2	1.5
1/11/16	Butte Co	Outreach to Vet Center	Providers	9	12
01/20/16	Butte Co	Outreach to Center for Health Communities	Providers	2	1.5
01/28/16	Butte Co	Outreach to Ampla Health	Providers	2	1.5
02/02/16	Butte	Outreach to Torres Shelter	Providers	4	1.5
02/04/16	Butte	Outreach to Davita Dialysis Program	Providers	2	1.5
3/2/16	Butte	Outreach to Enloe Hospital re Medical Transportation	Provider	3	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 3

AAA Name: Area 3

AAA Contact Name: **Marry Neumann**

AAA Contact Phone: (530) 898-5961

AAA Contact Email: [mneumann@csuchico.edu](mailto:mneumann@csuchico.edu)

Provider Name: **Legal Services of Northern California**

County(ies): **Butte, Colusa, Glenn, Plumas, Tehama**

Provider Contact Name: **Jennifer Haffner or Barbara Segal**

Provider Contact Phone: (530) 345-9491

Provider Contact Email: [jhaffner@LSNC.net](mailto:jhaffner@LSNC.net) or [bse@lsnc.net](mailto:bse@lsnc.net)

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/5/16	Butte Co.	Presentation at Torres Shelter re Health and health access	Providers	9	12
2/8/16	Plumas	MDT Meeting	Providers	6	3.5
2/9/16	Tehama	MDT Meeting	Providers	5	1.5
2/16/16	Glenn Co.	Presentation to Human Resources	Providers	3	3
2/17/16	Butte Co.	MDT Meeting	Providers	20	2
2/22/16	Plumas Co.	MDT Meeting	Providers	2	1.5
3/23/16	Butte Co.	Hispanic Resource Council Presentation	Providers	2	1.5
2/16/2016	Butte Co.	Presentation to Butte 211	Providers	3	3
2/17/2016	All Counties	Presentation to Passages Advisory Council	Providers	20	2
3/2/2016	Butte Co.	Presentation to Davita re medical transportation	Providers	2	1.5
3/7/2016	Glenn Co.	POA Presentation in Willows	Seniors	10	3.5
3/8/2016	Butte Co.	Hispanic Resource Council meeting	Providers	8	2
3/15/2016	Butte Co.	Greater Chico Homeless Task Force	Providers	25	2.5
3/16/2016	Tehama Co.	MDT Meeting	Providers	30	3.5
3/28/2016	Butte Co.	Presentation to Community Legal Information Center	Providers	10	1
3/29/2016	Butte Co.	Vet Center Event	Consumers	7	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 417

Total Cases Closed in Quarter: 337

Total Units of Service for Quarter (Unit=1 Hour): 1314

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	118
65-74:	187
75-84:	86
85+:	26
Client Declined to Provide Information:	0
Total:	417

#### CLIENT GENDER

Male:	137
Female:	280
Client Declined to Provide Information:	0
Total:	417

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	265
Homebound:	3
Lives Alone:	247
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	27
Rural:	0
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	234
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	43
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	234
African American:	82
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	9
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	71
Client Declined to Provide Information:	6
Total:	417

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

21

16

1

0

A2. Contracts/Warranties:

11

6

0

0

A3. Other Consumer/Finance:

25

22

0

1

#### EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

6

6

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

17

17

0

0

C2. Conservatorship:

1

1

1

0

C3. Other Family:

8

7

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

15

2

1

0

D2. Medicare:

3

1

1

0

D3. Other Health/Community Based Care:

4

2

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

126

88

12

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

17

1

0

E3. Other Housing:

23

14

0

0

#### INCOME MAINTENANCE

F1. Social Security:

12

9

0

0

F2. Supplemental Security Income (SSI):

7

5

1

0

F3. Pensions/Retiree Benefits:

14

9

7

0

F4. Other Income Maintenance:

6

5

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	15	0	0
G3. Other Individual Rights:	22	17	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	42	0	0
H2. Advance Health Care Directives (AHCD):	6	5	0	0
H3. Financial Powers of Attorney:	6	3	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 419

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
309	26	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1284

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/10/16	SE Asian Assistance Center	Met with director and provided an overview of SLH services	Seniors	1	1.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/12/16	Cordova Senior	Wills & Trusts	Seniors	10	3.9
01/14/16	Dante Club in Sacramento	Scams	SIRS – Retired Seniors	130	3.7
01/20/16	St. Francis Manor Apts.	Advance Health Care Directives	Seniors	12	2.8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

01/25/16	ACC Seniors Services	Pensions	Seniors	11	2.1
02/21/16	VOA Veterans Services	Tenants Rights	Military/Families/Veterans	85	2.8
02/23/16	Hart Senior Center	Pensions	Seniors	6	2.3
02/25/16	Capitol Mall	Legal Aid to Seniors	Legislative staff	12	3
02/26/16	Sunburst Projects	Overview of LSNC/SLH Services	Social Workers	7	1.9
03/09/16	Patinum Palace in Rancho Cordova	Overview of SLH Services at the #rd Annual Community Network Breakfast	Service providers	75	2.9
03/23/16	Diakonia Housing in Sacramento	Tenant Rights	Seniors	9	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Lori Howton

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 141

Total Units of Service for Quarter (Unit=1 Hour): 332

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	24
65-74:	42
75-84:	21
85+:	5
Client Declined to Provide Information:	0
<b>Total:</b>	<b>92</b>

#### CLIENT GENDER

Male:	41
Female:	51
Client Declined to Provide Information:	0
<b>Total:</b>	<b>92</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	2
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	16
Rural:	16
Greatest Economic Need (Minority):	30
Greatest Economic Need (Non-Minority):	40
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	25
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	51
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	0
<b>Total:</b>	<b>92</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Lori Howton

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

23

18

4

2

A2. Contracts/Warranties:

14

10

3

0

A3. Other Consumer/Finance:

6

5

2

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

5

3

1

D2. Medicare:

3

0

1

0

D3. Other Health/Community Based Care:

3

1

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

43

29

5

9

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

6

3

0

1

E3. Other Housing:

6

4

2

0

#### INCOME MAINTENANCE

F1. Social Security:

3

2

3

0

F2. Supplemental Security Income (SSI):

5

3

1

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

3

1

2

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Lori Howton

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	5	1	0
H2. Advance Health Care Directives (AHCD):	8	5	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 147

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
98	30	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 313

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/07/16	Esparto (RISE)	Scams	Older Adults	25	4.5
02/03/2016	Winters (RISE)	Scams	Older Adults	4	5
03/10/16	Esparto (RISE)	Contract rights with utility providers	Older Adults	30	9.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 630

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	36
65-74:	50
75-84:	26
85+:	7
Client Declined to Provide Information:	0
Total:	119

#### CLIENT GENDER

Male:	35
Female:	84
Client Declined to Provide Information:	0
Total:	119

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	11
Lives Alone:	75
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	71
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	103
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	8
Total:	119

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

11

12

0

0

A2. Contracts/Warranties:

10

10

0

0

A3. Other Consumer/Finance:

7

5

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

3

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

3

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

36

33

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

4

0

0

E3. Other Housing:

8

6

0

0

#### INCOME MAINTENANCE

F1. Social Security:

8

6

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

2

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	6	0	0
G3. Other Individual Rights:	2	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	19	0	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	4	0	0

TOTAL CASES OPENED IN QUARTER: 127

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
119	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 594

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/2016	Nevada County	Planning & calls to agencies	Senior Providers	20	1
01/2016	Sierra County	Planning & calls to agencies; PSAs	Senior Providers	20	2
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	35	2
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	20	1
01/19/16	Health & Human Services - Rocklin	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	25	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	35	2
01/27/16	Health & Human Services - Auburn	Presentation: Senior Legal Services including SSI, Medi-Cal, LSNC Health, HICAP	Senior Providers	25	1
2/2016	Nevada County	Planning & calls to agencies	Senior Providers	25	1
2/2016	Placer County	Planning & calls to agencies; PSAs	Senior Providers	25	2
03/03/16	Santucci Justice Center, Placer Co.	Presentation: Updates to LSNC Services for Seniors/Disabled in PLACER County	Older Adults and Service Providers	15	2
03/03/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Placer Outreach	Older Adults and Service Providers	15	3
03/03/16	LSNC Nevada Office	Planning, Prep and travel to Presentations and Nevada Outreach	Older Adults and Service Providers	15	3
03/04/16	Mother Lode Regional Office	Planning, Prep and travel to Presentations and Sierra Outreach	Older Adults and Service Providers	30	6
03/04/16	Seven Hills District, Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Lawyer Referral Service and Pro Bono Attorneys	6	2
03/10/16	Western Sierra Regional Center Downieville	Presentation: LSNC Services for Seniors/Disabled in SIERRA County	Older Adults and Service Providers	19	3
03/25/16	Nevada City, CA	Presentation: LSNC Services for Seniors/Disabled in NEVADA County	Nevada County Community Legal Program	9	2
03/29/16	Maidu Community Center, Roseville, CA	Participated in AAA4 Town hall Meeting	Older Adults and Service Providers	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour): 516

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	13
65-74:	32
75-84:	16
85+:	8
Client Declined to Provide Information:	0
Total:	69

#### CLIENT GENDER

Male:	28
Female:	41
Client Declined to Provide Information:	0
Total:	69

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	0
Lives Alone:	36
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	4
Rural:	29
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	6
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	68
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	69

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

3

2

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

3

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

1

0

1

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

8

1

1

2

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

4

5

1

E3. Other Housing:

3

0

1

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	2	0	1	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	1	0
H2. Advance Health Care Directives (AHCD):	18	1	9	0
H3. Financial Powers of Attorney:	17	0	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 86

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	25	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 500

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/14/16	Yuba County Senior Center	Medicare Changes	Seniors	22	2
01/20/16	Summerfield Assisted Living	YSLC Services	Seniors	25	1
01/28/16	Yuba City Senior Center	Transferring Property	Seniors	8	4
02/04/16	CRLA	Tenants Rights	Seniors	3	4
03/09/16	Yuba County Senior Center	Medi-Cal	Seniors	16	2
03/10/16	Buttes Christian	Senior Issues	Seniors	23	1.5
03/14/16	DOLS	Fraud	Seniors	97	1.5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 4**

**AAA Name: Area 4 Agency on Aging**

AAA Contact Name: **Jane Stan**

AAA Contact Phone: **916-486-1876**

AAA Contact Email: **jstan@agencyonaging4.org**

**Provider Name: Yuba Sutter Legal Center**

**County(ies): Sutter and Yuba Counties**

Provider Contact Name: **Susan Townsend**

Provider Contact Phone: **530-742-8289**

Provider Contact Email: **susan@yslegal.comcastb**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

7

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

16

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legallaidmarin.org

Total Unduplicated Client Count for Quarter: 83

Total Cases Closed in Quarter: 69

Total Units of Service for Quarter (Unit=1 Hour): 413

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 23  
65-74: 38  
75-84: 20  
85+: 2  
Client Declined to Provide Information: 0  
Total: 83

#### CLIENT GENDER

Male: 25  
Female: 58  
Client Declined to Provide Information: 0  
Total: 83

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 34  
Homebound: 9  
Lives Alone: 66  
Institutionalized: 2  
Suspected Victim of Elder Abuse/Exploitation: 1  
Limited English: 6  
Rural: 2  
Greatest Economic Need (Minority): 16  
Greatest Economic Need (Non-Minority): 29  
Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CLIENT RACE

Two or More Races: 2  
Caucasian: 63  
African American: 8  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 1  
Race Unknown/Some Other Race: 6  
Client Declined to Provide Information: 3  
Total: 83

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: **Ana Bagtas**

AAA Contact Phone: **415-473-6947**

AAA Contact Email: **abagtas@marincounty.org**

Provider Name: **Legal Aid of the North Bay**

County(ies): **Marin County**

Provider Contact Name: **David Levin**

Provider Contact Phone: **415-492-0230 ext. 303**

Provider Contact Email: **Dlevin@legalaidmarin.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	6	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	12	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	10	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legallaidmarin.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	0	0
G3. Other Individual Rights:	1	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	11	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	7	0	0
H4. Other Miscellaneous:	7	6	2	0

TOTAL CASES OPENED IN QUARTER: 83

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	9	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 405

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/07/16	Point Reyes	Landlord-Tenant Workshop	Senior Housing Ctr	24	5
03/31/16	San Rafael	POA-Healthcare Directive	Seniors/Older adults	24	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@lrcl.org , paula@

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 785

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 14  
65-74: 19  
75-84: 13  
85+: 5  
Client Declined to Provide Information: 0  
Total: 51

#### CLIENT GENDER

Male: 16  
Female: 35  
Client Declined to Provide Information: 0  
Total: 51

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9  
Homebound: 0  
Lives Alone: 0  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 46  
Rural: 0  
Greatest Economic Need (Minority): 0  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 47

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 0  
African American: 1  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 1  
Cambodian: 0  
Chinese: 0  
Filipino: 2  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 47  
Client Declined to Provide Information: 0  
Total: 51

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@lrcl.org , paula@

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	4	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	10	2	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@lrcl.org , paula@

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	0	0	8
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	9	7	0	0

TOTAL CASES OPENED IN QUARTER: 51

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
16	0	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 765

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
01/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
02/10/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	4	2
02/17/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
03/09/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
03/16/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Maria V Provider Contact Phone: 415-553-3408 415-553-340 Provider Contact Email: cosorio@lrcl.org , paula@

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/18/16	OMI Senior Center 65 Beverly, San Francisco CA 94132	Public Benefits and Housing Issues	Elders	19	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 194

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 2414

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	40
65-74:	88
75-84:	42
85+:	24
Client Declined to Provide Information:	0
<b>Total:</b>	<b>194</b>

#### CLIENT GENDER

Male:	87
Female:	107
Client Declined to Provide Information:	0
<b>Total:</b>	<b>194</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	14
Lives Alone:	94
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	58
Rural:	0
Greatest Economic Need (Minority):	69
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	26
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	95
African American:	26
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	33
Filipino:	8
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	26
Client Declined to Provide Information:	0
<b>Total:</b>	<b>194</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

2

0

3

A2. Contracts/Warranties:

4

1

0

0

A3. Other Consumer/Finance:

2

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

1

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

82

27

0

23

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

1

0

0

E3. Other Housing:

35

7

0

0

#### INCOME MAINTENANCE

F1. Social Security:

10

8

0

0

F2. Supplemental Security Income (SSI):

7

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 415-538-3333 x307

Provider Contact Email: hlevy@laesf.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="67"/>	<input type="text" value="0"/>	<input type="text" value="30"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 52

Total Cases Closed in Quarter: 42

Total Units of Service for Quarter (Unit=1 Hour): 234

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17  
65-74: 17  
75-84: 6  
85+: 3  
Client Declined to Provide Information: 9  
Total: 52

#### CLIENT GENDER

Male: 27  
Female: 25  
Client Declined to Provide Information: 0  
Total: 52

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18  
Homebound: 0  
Lives Alone: 0  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 43  
Rural: 0  
Greatest Economic Need (Minority): 31  
Greatest Economic Need (Non-Minority): 1  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 2  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 39  
Filipino: 2  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 6  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 3  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 0  
Total: 52

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	15	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	28	0	1	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	18	17	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 52

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	1	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 234

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 36

Total Units of Service for Quarter (Unit=1 Hour): 549

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	14
65-74:	22
75-84:	16
85+:	6
Client Declined to Provide Information:	4
Total:	62

#### CLIENT GENDER

Male:	27
Female:	34
Client Declined to Provide Information:	1
Total:	62

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	4
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	3
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	4
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	19
Filipino:	11
Japanese:	7
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	62

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	6	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	6	5	0	1

TOTAL CASES OPENED IN QUARTER: 62

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	0	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 507

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/23/16	Kimochi	Elder Abuse Educational Series (Brown Bag #2: Financial Abuse)	Elders/General Public	17	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/26/16	LAAC	Client Privacy and Confidentiality Training	Service Providers	15	4
03/09/16	APILO Office	Elder Abuse Task Force Meeting	Service Providers	13	9

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

03/14/16	Canon Kip	Elder Abuse Educational Series (Brown Bag #1: Caseworkers), (Note: the hours here include setup, outreach, and preparation for entire educational series)	Service Providers	4	14
03/24/16	APILO Office	Elder Abuse General Training	Service Providers	5	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925-609-7900*

Provider Contact Email: *verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter: 179

Total Cases Closed in Quarter: 167

Total Units of Service for Quarter (Unit=1 Hour): 1093

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	29
65-74:	75
75-84:	57
85+:	18
Client Declined to Provide Information:	0
Total:	179

#### CLIENT GENDER

Male:	63
Female:	116
Client Declined to Provide Information:	0
Total:	179

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	17
Greatest Economic Need (Non-Minority):	33
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	18
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	131
African American:	30
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	179

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verhaas@ccsls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

5

0

0

A2. Contracts/Warranties:

8

7

1

0

A3. Other Consumer/Finance:

22

21

2

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

5

6

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

2

2

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

46

30

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

10

6

0

0

#### INCOME MAINTENANCE

F1. Social Security:

4

4

0

0

F2. Supplemental Security Income (SSI):

3

3

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925-609-7900

Provider Contact Email: verna.haas@ccsls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	9	3	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	13	2	0
H2. Advance Health Care Directives (AHCD):	20	6	18	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	20	17	7	0

TOTAL CASES OPENED IN QUARTER: 179

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
132	34	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1091

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/15/16		Sent informational brochures to senior centers	Seniors	0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
03/23/16	Pittsburg	East Co. Networking: Food for Seniors	Senior providers	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 759

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	27
65-74:	43
75-84:	21
85+:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>99</b>

#### CLIENT GENDER

Male:	40
Female:	59
Client Declined to Provide Information:	0
<b>Total:</b>	<b>99</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	20
Rural:	6
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	28
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	24
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	61
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	9
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	1
<b>Total:</b>	<b>99</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	8	3	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	3	2	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	3
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	28	16	9	2
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	30	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	5	0	0
F2. Supplemental Security Income (SSI):	12	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 119

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	18	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 714

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/11/16	Aging & Adult	Commission on Aging	Service providers, seniors	25	2
01/19/16	Maple Street Shelter, Redwood City	Legal Night	Homeless seniors and disabled adults	5	1
01/19/16	Aging & Adult	EDAPT Advisory Commission	Service providers	13	1
01/26/16	Aging & Adult	New Beginning Coalition	Service providers	25	2
01/26/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	12	2
02/19/16	Veterans Memorial Senior Center	Table at Senior Scams Seminar	Seniors	130	2
02/23/16	San Mateo Medical Center	Commisiion on Aging, Adult Abuse Prevention Committee	Service providers	10	2
03/09/16	Stanford Hospital	FAP Senior Expansion meeting and outreach coordination	Medical providers	1	6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler, Community Progra

AAA Contact Phone: 650-573-3415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

03/11/16	South San Francisco Parks & Rec	Health & Fitness Fair	Seniors	250	4
03/11/16	San Mateo Senior Center	Benefit Health Fair	Seniors	20	3
03/18/16	Aging & Adult	Cal Mediconnect Advisory Committee	Service providers	18	2
03/22/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	8	1
various	teleconference	CCI weekly call	Service providers	10	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/16	Stanford Medical School	Presentation for SHARED	Medical providers	16	2
02/16/16	Magnolia Senior Center	Legal Issues Affecting Seniors	Seniors	21	1
03/25/16	Legal Aid Society of San Mateo County	Training for Alzheimer's Association on Legal Issues Affecting Seniors	Service Providers	40	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 1880

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 14  
65-74: 48  
75-84: 26  
85+: 8  
Client Declined to Provide Information: 1  
Total: 97

#### CLIENT GENDER

Male: 35  
Female: 62  
Client Declined to Provide Information: 0  
Total: 97

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 24  
Homebound: 1  
Lives Alone: 4  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 19  
Limited English: 24  
Rural: 0  
Greatest Economic Need (Minority): 42  
Greatest Economic Need (Non-Minority): 13  
Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CLIENT RACE

Two or More Races: 4  
Caucasian: 32  
African American: 21  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 4  
Cambodian: 0  
Chinese: 17  
Filipino: 5  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 12  
Client Declined to Provide Information: 2  
Total: 97

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	2
C3. Other Family:	15	2	2	7
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	2	1
D2. Medicare:	12	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	3	0
F2. Supplemental Security Income (SSI):	18	6	13	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	0	1	2
G2. Elder Abuse/Neglect/Exploitation:	19	13	4	4
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	2	1	0
H4. Other Miscellaneous:	4	1	2	0

TOTAL CASES OPENED IN QUARTER: 97

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
32	33	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1626

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/02/16	Palo Vista Gardens-CE Site	Health Fair	Seniors and Caregiver	60	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/16	Eden Lodge - CE Site	General LAS	Seniors	33	2.5
01/08/16	Helios Corner Apts. - Satellite Housing - CE Site	Create a Secure Future	Seniors	22	4.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

01/11/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Create a Secure Future	Seniors	15	1.75
01/12/16	Estabrook Senior Apartments	General LAS	Seniors	15	5.5
01/13/16	Senior Support Program of Tri Valley	Seniors' Guide to Public Benefits	Senior service provider	10	3.5
01/15/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	29	1
01/19/16	North Berkeley Senior Center - CE	Seniors' Guide to Public Benefits	Seniors	13	5.5
01/19/16	Rosewood Terrace - CE Site	Create a Secure Future	Seniors	26	4
01/19/16	Wisteria Place - CE Site	Create a Secure Future	Seniors	18	4.5
01/19/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	11	4.5
01/20/16	Kiwanis Club of Alameda	General LAS	Seniors	15	3
01/22/16	San Leandro Senior Community Center	Create a Secure Future	Seniors	10	4.5
01/25/16	Hayward Public Library - CE Site	General LAS	Seniors and Providers	15	12.5
01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30	2.5
01/25/16	Burnham and Brown Law Offices - CE Site	General LAS	Senior service provider	30	2
01/26/16	Mastick Senior Center - CE Site	General LAS	Seniors	14	2
01/26/16	Fargo Senior Center - CE Site	General LAS	Seniors	19	4
01/28/16	Helios Corner Apts. - Satellite Housing - CE Site	Consumer Fraud	Seniors	10	6.75
02/02/16	City of Alameda-City Hall- CE site	General LAS	Seniors and Caregivers	100	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

02/02/16	California Endowment Oakland Conference Center	Keeping Elders Safe	Senior service provider	45	2.5
02/03/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	4
02/03/16	Lake Park - CE Site	Consumer Fraud	Seniors	31	2.25
02/03/16	San Lorenzo Library - CE Site	General LAS	Seniors and Caregivers	3	4
02/04/16	Dublin Library - CE Site	General LAS	Seniors and Caregivers	2	4.5
02/05/16	Marina Community Center - CE Site	General LAS	Senior service provider	32	1.5
02/08/16	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Consumer Fraud	Seniors	26	3.5
02/09/16	Senior Center Without Walls - CE Site	General LAS	Seniors	16	1.5
02/09/16	East Bay Retiree Council-CA School Employees	General LAS	Seniors	17	2.5
02/09/16	Harrison Street Senior Housing - CE site	Citizenship for Seniors	Seniors	5	16.5
02/10/16	Cardinal Point - CE Site	Consumer Fraud	Seniors	26	3
02/10/16	Albany Library - CE Site	General LAS	Seniors and Caregivers	9	3.25
02/11/16	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	5	4.25
02/12/16	Estabrook Senior Apartments	Seniors' Guide to Public Benefits	Seniors	11	7.5
02/18/16	Ruggieri Senior Center - CE Site	General LAS	Seniors	60	5.5
02/18/16	Fremont Senior Center - CE Site	General LAS	Seniors and Caregivers	10	2.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

02/18/16	Alameda County Child Protective Services - CE site	Stepping up to the Plate	Senior service provider	11	3
02/22/16	Vedic Dharma Samaj I Fremont Hindu Temple- CE site	General LAS	Seniors and Caregivers	90	4.75
02/23/16	North Berkeley Senior Center - CE	Keeping Elders Safe	Seniors	7	3.5
02/23/16	Kent Gardens Senior Community - CE Site	General LAS	Seniors	19	4
02/23/16	Heartwood Health	General LAS	Senior service provider	4	4.5
02/24/16	Eden Lodge - CE Site	General LAS	Seniors	28	6.5
02/25/16	Lion Creek Crossing - CE site	General LAS	Seniors	13	2.25
02/25/16	Redwood Gardens - CE Site	Create a Secure Future	Seniors	13	1.75
02/29/16	Alameda County Law Library - CE Site	Seniors' Guide to Public Benefits	Senior service provider	14	11
03/01/16	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	27	3.5
03/02/16	Independence Plaza Senior Housing - CE Site	Consumer Fraud	Seniors	20	3.5
03/02/16	Alameda Library- CE Site	Seniors' Guide to Public Benefits	Seniors	6	7
03/03/16	Oak Center Towers - CE Site	General LAS	Seniors	39	3.75
03/05/16	Black Women's Health Project	General LAS	Seniors and Caregivers	55	3
03/05/16	Fabiola Medical Office Building -	General LAS	Senior service provider	17	4
03/09/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	40	2.5
03/09/16	Senior Support Program of Tri Valley	Keeping Elders Safe	Senior service provider	10	5.75

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

03/12/16	Hindu Community & Cultural Center	General LAS	Seniors	75	2.25
03/14/16	Lion Creek Crossing - CE site	General LAS	Seniors	9	11.8
03/14/16	Las Bougainvilleas - CE Site	General LAS	Seniors	5	3
03/18/16	Broadmoor Plaza - CE Site	General LAS	Seniors	30	3
03/23/16	Eden Lodge - CE Site	Consumer Fraud	Seniors	8	3.5
03/29/16	Estabrook Senior Apartments	Consumer Fraud	Seniors	3	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 58

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 251

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: K1e@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 396

Total Cases Closed in Quarter: 488

Total Units of Service for Quarter (Unit=1 Hour): 2227

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	62
65-74:	145
75-84:	133
85+:	56
Client Declined to Provide Information:	0
Total:	396

#### CLIENT GENDER

Male:	141
Female:	255
Client Declined to Provide Information:	0
Total:	396

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	12
Lives Alone:	69
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	50
Limited English:	50
Rural:	6
Greatest Economic Need (Minority):	66
Greatest Economic Need (Non-Minority):	62
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	76
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#### CLIENT RACE

Two or More Races:	26
Caucasian:	249
African American:	15
Native American/Native Alaskan:	21
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	22
Filipino:	15
Japanese:	3
Korean:	8
Laotian:	0
Vietnamese:	8
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	8
Total:	396

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: Kie@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

13

0

0

A2. Contracts/Warranties:

4

4

0

0

A3. Other Consumer/Finance:

17

21

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

7

9

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

7

7

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

6

6

1

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

19

19

0

2

D2. Medicare:

9

11

2

0

D3. Other Health/Community Based Care:

12

13

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

30

28

3

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

31

29

5

0

#### INCOME MAINTENANCE

F1. Social Security:

11

11

1

2

F2. Supplemental Security Income (SSI):

19

15

3

4

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: Kie@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	10	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	50	44	8	18
G3. Other Individual Rights:	4	5	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	76	85	22	0
H2. Advance Health Care Directives (AHCD):	28	14	24	0
H3. Financial Powers of Attorney:	16	18	3	0
H4. Other Miscellaneous:	22	21	0	0

TOTAL CASES OPENED IN QUARTER: 396

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
389	73	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2173

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/27/16	Kiwanis Meeting in Mountain View	Represent SALA at Mountain View Kiwanis Meeting for Nonprofits Serving Mountain View	Mountain Kiwanis members and Nonprofits attending meeting	40	2.5
02/04/16	The Grove Apartments in Sunnyvale	Forum for Low Income Tenants at Complex Arranged by City of Sunnyvale	Low income seniors residing at apartment complex	30	2
02/17/16	Santa Clara Valley Health Plan Office in Campbell	Presentation on SALA and Fair Housing Issues Related to Seniors for CCI Case Managers	CCI Case Managers serving dual eligibles	7	2.5
03/08/16 a	SALA Central Office in San Jose	Training for new SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	New SALA Volunteers	4	6.5
03/09/16	Santa Clara County Blind Center Office in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at Blind Center	Senior participants at Blind	60	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: Kle@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

03/29/16	Law Foundation Office in San Jose	Represent SALA at Meeting of Santa Clara County Housing Task Force	Service providers and advocates that are members of Housing Task Force	18	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/16	Southside Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80	5.4
01/19/16	Berryessa Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	80	5
02/09/16	Willows Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	35	7
03/22/16	The Health Trust Office in San Jose	Presentation on Prevention of Elder Abuse for AGENTS for Change	Participants in AGENTS for Change	15	6
March 2016	SALA Central Office in Santa Jose	Development of Education Presentation in PowerPoint on Maintaining Good Legal Health (including Elder Abuse prevention) for Seniors for presentation in April at Almaden Community Center	Senior participants at senior centers attending future SALA Community Legal Education presentations including presentation scheduled at Almaden Center in April	0	12.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elcouncilio.org

Total Unduplicated Client Count for Quarter: 215

Total Cases Closed in Quarter: 274

Total Units of Service for Quarter (Unit=1 Hour): 509

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	29
65-74:	74
75-84:	55
85+:	13
Client Declined to Provide Information:	44
Total:	215

#### CLIENT GENDER

Male:	102
Female:	113
Client Declined to Provide Information:	0
Total:	215

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	108
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	166
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	199
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	6
Total:	215

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elcouncilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	53	0	53	0
D2. Medicare:	17	0	17	0
D3. Other Health/Community Based Care:	5	0	5	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	0	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	0	8	0
E3. Other Housing:	4	0	4	0
INCOME MAINTENANCE				
F1. Social Security:	22	0	22	0
F2. Supplemental Security Income (SSI):	5	0	5	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	1	0	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209-644-2636

Provider Contact Email: lgal@elcouncilio.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	30	0	30	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	0	34	0
H2. Advance Health Care Directives (AHCD):	15	0	15	0
H3. Financial Powers of Attorney:	8	0	8	0
H4. Other Miscellaneous:	59	0	59	0

TOTAL CASES OPENED IN QUARTER: 274

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	274	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 509

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 8

Total Units of Service for Quarter (Unit=1 Hour): 76

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 6  
65-74: 23  
75-84: 15  
85+: 9  
Client Declined to Provide Information: 0  
Total: 53

#### CLIENT GENDER

Male: 20  
Female: 33  
Client Declined to Provide Information: 0  
Total: 53

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 2  
Homebound: 2  
Lives Alone: 18  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 1  
Limited English: 0  
Rural: 53  
Greatest Economic Need (Minority): 0  
Greatest Economic Need (Non-Minority): 7  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 51  
African American: 1  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 1  
Client Declined to Provide Information: 0  
Total: 53

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

0

0

0

A2. Contracts/Warranties:

5

1

0

0

A3. Other Consumer/Finance:

6

0

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

0

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

3

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

2

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

8

1

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

4

0

0

0

E3. Other Housing:

4

1

0

0

#### INCOME MAINTENANCE

F1. Social Security:

2

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

2

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	7	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	2	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	4	1	0	0
H4. Other Miscellaneous:	4	1	0	0

TOTAL CASES OPENED IN QUARTER: 85

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
7	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 76

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbot*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 1400

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 22  
65-74: 66  
75-84: 24  
85+: 14  
Client Declined to Provide Information: 12  
Total: 138

#### CLIENT GENDER

Male: 55  
Female: 83  
Client Declined to Provide Information: 0  
Total: 138

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 75  
Homebound: 2  
Lives Alone: 76  
Institutionalized: 2  
Suspected Victim of Elder Abuse/Exploitation: 10  
Limited English: 7  
Rural: 2  
Greatest Economic Need (Minority): 0  
Greatest Economic Need (Non-Minority): 0  
Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino: 36

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 95  
African American: 2  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 2  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 1  
Race Unknown/Some Other Race: 1  
Client Declined to Provide Information: 36  
Total: 138

# California Legal Services (Title III B)

## Provider Level Quarterly Report

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 13**

**AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.**

AAA Contact Name: **Patty Talbot**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

**Provider Name: Senior Citizens Legal Services**

**County(ies): Santa Cruz County & San Benito Cou**

Provider Contact Name: **Creighton Anthony Mendivil**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **creightonmendivil@senio**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	1	2	1
A2. Contracts/Warranties:	7	3	4	3
A3. Other Consumer/Finance:	7	1	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	3	0	0
D2. Medicare:	3	2	1	0
D3. Other Health/Community Based Care:	3	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	39	17	15	10
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	4	3	2
INCOME MAINTENANCE				
F1. Social Security:	6	2	0	0
F2. Supplemental Security Income (SSI):	8	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbot

AAA Contact Phone: 831-688-0400\*819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="60"/>	<input type="text" value="43"/>	<input type="text" value="18"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: [avinogradoff@fmaaa.org](mailto:avinogradoff@fmaaa.org)

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 , 559-570-122 Provider Contact Email: [kim@centralcallegal.org](mailto:kim@centralcallegal.org) /

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 165

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	60
65-74:	49
75-84:	23
85+:	4
Client Declined to Provide Information:	0
Total:	136

#### CLIENT GENDER

Male:	44
Female:	92
Client Declined to Provide Information:	0
Total:	136

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	4
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	13
Rural:	1
Greatest Economic Need (Minority):	69
Greatest Economic Need (Non-Minority):	47
Greatest Economic Need (Minority Status Unknown):	55

#### CLIENT ETHNICITY

Hispanic/Latino:	46
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	60
African American:	15
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	55
Client Declined to Provide Information:	0
Total:	136

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 , 559-570-122 Provider Contact Email: kim@centralcallegal.org /

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	1	1	1
A2. Contracts/Warranties:	6	3	0	1
A3. Other Consumer/Finance:	2	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	14	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	71	59	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	6	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 , 559-570-122 Provider Contact Email: kim@centralcallegal.org /

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	10	3	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 133

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	7	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 165

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: **Shane DeMasters**

AAA Contact Phone:

AAA Contact Email:

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **559-802-1134**

Provider Contact Email: **lyan@centralcallegal.org**

Total Unduplicated Client Count for Quarter: 23

Total Cases Closed in Quarter: 37

Total Units of Service for Quarter (Unit=1 Hour): 42

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<span style="border: 1px solid black; padding: 2px;">4</span>
65-74:	<span style="border: 1px solid black; padding: 2px;">12</span>
75-84:	<span style="border: 1px solid black; padding: 2px;">3</span>
85+:	<span style="border: 1px solid black; padding: 2px;">4</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">23</span>

#### CLIENT GENDER

Male:	<span style="border: 1px solid black; padding: 2px;">8</span>
Female:	<span style="border: 1px solid black; padding: 2px;">15</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">23</span>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<span style="border: 1px solid black; padding: 2px;">12</span>
Homebound:	<span style="border: 1px solid black; padding: 2px;">1</span>
Lives Alone:	<span style="border: 1px solid black; padding: 2px;">5</span>
Institutionalized:	<span style="border: 1px solid black; padding: 2px;">0</span>
Suspected Victim of Elder Abuse/Exploitation:	<span style="border: 1px solid black; padding: 2px;">0</span>
Limited English:	<span style="border: 1px solid black; padding: 2px;">2</span>
Rural:	<span style="border: 1px solid black; padding: 2px;">1</span>
Greatest Economic Need (Minority):	<span style="border: 1px solid black; padding: 2px;">12</span>
Greatest Economic Need (Non-Minority):	<span style="border: 1px solid black; padding: 2px;">4</span>
Greatest Economic Need (Minority Status Unknown):	<span style="border: 1px solid black; padding: 2px;">0</span>

#### CLIENT ETHNICITY

Hispanic/Latino:	<span style="border: 1px solid black; padding: 2px;">11</span>
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#### CLIENT RACE

Two or More Races:	<span style="border: 1px solid black; padding: 2px;">0</span>
Caucasian:	<span style="border: 1px solid black; padding: 2px;">12</span>
African American:	<span style="border: 1px solid black; padding: 2px;">2</span>
Native American/Native Alaskan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Asian/Pacific Islander	
Asian Indian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Cambodian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Chinese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Filipino:	<span style="border: 1px solid black; padding: 2px;">0</span>
Japanese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Korean:	<span style="border: 1px solid black; padding: 2px;">0</span>
Laotian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Vietnamese:	<span style="border: 1px solid black; padding: 2px;">0</span>
Guamanian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Hawaiian:	<span style="border: 1px solid black; padding: 2px;">0</span>
Samoan:	<span style="border: 1px solid black; padding: 2px;">0</span>
Other Asian/Pacific Islander:	<span style="border: 1px solid black; padding: 2px;">0</span>
Race Unknown/Some Other Race:	<span style="border: 1px solid black; padding: 2px;">9</span>
Client Declined to Provide Information:	<span style="border: 1px solid black; padding: 2px;">0</span>
<b>Total:</b>	<span style="border: 1px solid black; padding: 2px; background-color: #e0ffff;">23</span>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Shane DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

3

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

3

2

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

2

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

5

8

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

2

1

2

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

1

0

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Shane DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	7	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 28

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	19	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 42

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 66

Total Cases Closed in Quarter: 81

Total Units of Service for Quarter (Unit=1 Hour): 154

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	21
65-74:	30
75-84:	14
85+:	1
Client Declined to Provide Information:	0
Total:	66

#### CLIENT GENDER

Male:	29
Female:	37
Client Declined to Provide Information:	0
Total:	66

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	2
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	4
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	7

#### CLIENT ETHNICITY

Hispanic/Latino:	29
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	34
African American:	2
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	0
Total:	66

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

2

3

1

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

3

1

1

0

#### EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

2

1

2

1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

2

0

D2. Medicare:

3

1

0

0

D3. Other Health/Community Based Care:

2

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

28

30

3

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

0

3

0

E3. Other Housing:

5

3

1

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

4

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 15

AAA Name: CSET

AAA Contact Name: Albert Candejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	1	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	3	0
H2. Advance Health Care Directives (AHCD):	4	1	4	0
H3. Financial Powers of Attorney:	2	1	3	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 77

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	29	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 154

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 83

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 1

65-74: 0

75-84: 2

85+: 0

Client Declined to Provide Information: 0

Total: 3

#### CLIENT GENDER

Male: 2

Female: 1

Client Declined to Provide Information: 0

Total: 3

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 1

Homebound: 0

Lives Alone: 1

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 3

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 2

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CLIENT RACE

Two or More Races: 0

Caucasian: 2

African American: 0

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760-872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: 760-746-8941 x122

Provider Contact Email: dalther@calindian.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="03/24/16"/>	<input type="text" value="Tecopa Senior Center, Tecopa, CA"/>	<input type="text" value="How to protect seniors against scams targeted towards elders - Community Education Presentation"/>	<input type="text" value="Seniors"/>	<input type="text" value="10"/>	<input type="text" value="28.1"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 56

Total Units of Service for Quarter (Unit=1 Hour): 326

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 24  
65-74: 43  
75-84: 22  
85+: 9  
Client Declined to Provide Information: 3  
Total: 101

#### CLIENT GENDER

Male: 30  
Female: 71  
Client Declined to Provide Information: 0  
Total: 101

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 45  
Homebound: 2  
Lives Alone: 41  
Institutionalized: 1  
Suspected Victim of Elder Abuse/Exploitation: 3  
Limited English: 2  
Rural: 22  
Greatest Economic Need (Minority): 2  
Greatest Economic Need (Non-Minority): 34  
Greatest Economic Need (Minority Status Unknown): 5

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 98  
African American: 0  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 1  
Filipino: 1  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 0  
Client Declined to Provide Information: 1  
Total: 101

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

1

1

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

4

0

1

0

#### EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

1

0

1

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

1

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

17

3

6

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

13

0

3

0

#### INCOME MAINTENANCE

F1. Social Security:

1

0

3

0

F2. Supplemental Security Income (SSI):

4

0

3

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	2	0
G3. Other Individual Rights:	3	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	1	3	0
H2. Advance Health Care Directives (AHCD):	6	0	6	0
H3. Financial Powers of Attorney:	17	2	14	0
H4. Other Miscellaneous:	8	0	2	0

TOTAL CASES OPENED IN QUARTER: 101

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	46	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 315

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/08/16	Wilshire Hospital	SLSP Services	Social Workers	8	1
02/09/16	Casa Flores Elder Care	Planning for incapacity	Recently diagnosed patients and caregivers	20	2
02/10/16	Carmel Street Apts	Importance of Durable Power of Attorney, Advance Health Care Directive and Statutory Wills	Low income seniors	6	1
02/11/16	Del Rio Terrace	ACHD/PDA Presentation	Low income seniors	10	1
02/12/16	Del Rio Terrace	ACHD/PDA Workshop	Low income seniors	11	1
02/23/16	Long Term Care Ombudsman	SLSP Services	LTCO Volunteers and staff	25	1
03/10/16	San Luis Obispo	SLSP Services	Senior in-home care managers	2	1.5
03/30/16	Arroyo Grande	Durable Power of Attorney	Cuesta College Students	11	2

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 17**

**AAA Name: AAA Central Coast Commission for Senior Citizens**

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: *805-925-9554*

AAA Contact Email: *seniors@kcbx.net*

**Provider Name: Senior Legal Services Project**

**County(ies): San Luis Obispo**

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 386

Total Cases Closed in Quarter: 386

Total Units of Service for Quarter (Unit=1 Hour): 387

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	71
65-74:	144
75-84:	151
85+:	20
Client Declined to Provide Information:	0
Total:	386

#### CLIENT GENDER

Male:	149
Female:	237
Client Declined to Provide Information:	0
Total:	386

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	5
Lives Alone:	191
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	148
Rural:	44
Greatest Economic Need (Minority):	102
Greatest Economic Need (Non-Minority):	188
Greatest Economic Need (Minority Status Unknown):	5

#### CLIENT ETHNICITY

Hispanic/Latino:	72
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#### CLIENT RACE

Two or More Races:	4
Caucasian:	267
African American:	9
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	1
Chinese:	19
Filipino:	16
Japanese:	12
Korean:	5
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	9
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	7
Total:	386

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	19	19	0	0
A3. Other Consumer/Finance:	35	18	17	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	38	36	2	0
D2. Medicare:	15	15	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	31	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	54	54	0	0
F2. Supplemental Security Income (SSI):	30	29	0	1
F3. Pensions/Retiree Benefits:	18	18	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	17	0	0
H2. Advance Health Care Directives (AHCD):	99	99	0	0
H3. Financial Powers of Attorney:	25	25	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 386

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
366	19	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 370

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/13/16	Ventura Law Library	Powers of Atto/ Ad HCD	Seniors/Caregivers	25	3
02/22/16	City of Thousand	Grey Law services	Senior Commission	18	2
02/23/16	Simi Senior Center	LIFE Class	Seniors	22	4
03/01/16	Thousand Oaks	LIVE Class	Senior Concerns	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
03/21/16	Fillmore Senior Center	LIFE Class	Seniors	8	3.5

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 18**

**AAA Name: Ventura County Area Agency on Aging**

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone:

AAA Contact Email: **marleen.canniff@ventura.org**

**Provider Name: Grey Law of Ventura**

**County(ies): Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone:

Provider Contact Email: **msw98488@aol.com**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 166

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 1674

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 33  
65-74: 67  
75-84: 48  
85+: 18  
Client Declined to Provide Information: 0  
Total: 166

#### CLIENT GENDER

Male: 52  
Female: 112  
Client Declined to Provide Information: 2  
Total: 166

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 82  
Homebound: 2  
Lives Alone: 94  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 15  
Limited English: 39  
Rural: 0  
Greatest Economic Need (Minority): 46  
Greatest Economic Need (Non-Minority): 67  
Greatest Economic Need (Minority Status Unknown): 13

#### CLIENT ETHNICITY

Hispanic/Latino: 55

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 101  
African American: 36  
Native American/Native Alaskan: 3  
Asian/Pacific Islander  
Asian Indian: 1  
Cambodian: 0  
Chinese: 0  
Filipino: 1  
Japanese: 1  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 3  
Race Unknown/Some Other Race: 18  
Client Declined to Provide Information: 1  
Total: 166

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

16

9

3

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

3

3

3

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

4

3

1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

16

3

8

1

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

2

0

1

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

5

3

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

11

9

0

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

16

8

1

2

E3. Other Housing:

11

7

1

0

#### INCOME MAINTENANCE

F1. Social Security:

3

3

0

0

F2. Supplemental Security Income (SSI):

5

3

3

1

F3. Pensions/Retiree Benefits:

2

1

0

0

F4. Other Income Maintenance:

2

2

1

1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	2	0
G3. Other Individual Rights:	4	1	0	2

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	18	5	0
H2. Advance Health Care Directives (AHCD):	23	6	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	9	0	0

TOTAL CASES OPENED IN QUARTER: 184

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
102	37	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1669

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
03/10/16	Southwestern Law School	Elder Law	Attorneys	50	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 225

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1349

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	48
65-74:	97
75-84:	60
85+:	19
Client Declined to Provide Information:	1
Total:	225

#### CLIENT GENDER

Male:	90
Female:	135
Client Declined to Provide Information:	0
Total:	225

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	5
Lives Alone:	115
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	11
Rural:	16
Greatest Economic Need (Minority):	36
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	58
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#### CLIENT RACE

Two or More Races:	23
Caucasian:	156
African American:	36
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	2
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	225

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	31	9	5	4
A2. Contracts/Warranties:	16	7	1	0
A3. Other Consumer/Finance:	9	6	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	14	8	2	2
C2. Conservatorship:	2	1	0	0
C3. Other Family:	6	4	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	2	0	1
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	20	13	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	8	7	1
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	5	6	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	19	19	1
H2. Advance Health Care Directives (AHCD):	10	3	9	0
H3. Financial Powers of Attorney:	10	2	10	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 246

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	66	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1326

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/17/16	Serrano High School 9892 Sheep Creek Rd., Phelan, CA	Senior Health Event	Seniors	100	5.5
03/28/16	Crestline Senior Center 24658 San Moritz Dr., Crestline, CA	Estate Planning, Domestic Violence, Elder Abuse, ICLS Services	Seniors	18	5.5
03/29/16	Oldtimers' Senior Apartment Complex 12855 Oaks Ave., Chino, CA 91710	Presentation on Advanced Health Care Directives and ICLS Services	Seniors	22	5.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
02/25/16	Rolling Start 1955 Hunts Lane, Suite 101 San Bernardino, CA 92401	Domestic Violence, Elder Abuse, ICLS Services	DV Providers DV Victims	10	2.4
02/25/16	Option House 813 N. D St., Suite A San Bernardino, CA 92401	Domestic Violence, Elder Abuse, Family Law, ICLS Services	DV Providers DV Victims	16	3.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *951-368-2540*

Provider Contact Email: *imorales@icls.org*

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 531

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	33
65-74:	53
75-84:	24
85+:	16
Client Declined to Provide Information:	0
Total:	126

#### CLIENT GENDER

Male:	56
Female:	70
Client Declined to Provide Information:	0
Total:	126

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	1
Lives Alone:	61
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	11
Rural:	53
Greatest Economic Need (Minority):	27
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	36
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#### CLIENT RACE

Two or More Races:	6
Caucasian:	91
African American:	17
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	126

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

13

0

0

A2. Contracts/Warranties:

8

6

0

0

A3. Other Consumer/Finance:

6

3

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

2

3

0

1

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

2

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

4

2

3

D2. Medicare:

3

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

24

20

5

3

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

9

4

2

1

E3. Other Housing:

6

5

1

0

#### INCOME MAINTENANCE

F1. Social Security:

4

1

1

0

F2. Supplemental Security Income (SSI):

3

2

1

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

11

6

2

2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc*

Provider Contact Phone: *951-368-2540*

Provider Contact Email: *imorales@icls.org*

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="19"/>	<input type="text" value="11"/>	<input type="text" value="14"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="83"/>	<input type="text" value="41"/>	<input type="text" value="11"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 651

Total Cases Closed in Quarter: 630

Total Units of Service for Quarter (Unit=1 Hour): 1516

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	225
65-74:	273
75-84:	101
85+:	52
Client Declined to Provide Information:	0
<b>Total:</b>	<b>651</b>

#### CLIENT GENDER

Male:	254
Female:	397
Client Declined to Provide Information:	0
<b>Total:</b>	<b>651</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	444
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	124
Rural:	0
Greatest Economic Need (Minority):	174
Greatest Economic Need (Non-Minority):	98
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	118
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#### CLIENT RACE

Two or More Races:	10
Caucasian:	380
African American:	25
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	5
Japanese:	2
Korean:	16
Laotian:	0
Vietnamese:	46
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	149
Client Declined to Provide Information:	0
<b>Total:</b>	<b>651</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	76	56	12	4
A2. Contracts/Warranties:	17	17	0	0
A3. Other Consumer/Finance:	9	7	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	33	24	6	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	39	32	7	0
C2. Conservatorship:	24	14	0	10
C3. Other Family:	21	19	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	30	13	13	4
D2. Medicare:	10	5	4	1
D3. Other Health/Community Based Care:	67	56	9	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	157	124	23	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	12	2	0
E3. Other Housing:	24	21	1	0
INCOME MAINTENANCE				
F1. Social Security:	16	16	0	0
F2. Supplemental Security Income (SSI):	19	14	3	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714

Provider Contact Email:

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	0	0
G3. Other Individual Rights:	30	27	1	1

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	20	0	0
H2. Advance Health Care Directives (AHCD):	9	4	5	0
H3. Financial Powers of Attorney:	0	18	0	0
H4. Other Miscellaneous:	19	0	1	0

TOTAL CASES OPENED IN QUARTER: 651

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
513	89	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1480

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/26/16	Orange	Resource Fair	Community	300	5
01/20/16	Santa Ana	Senior Town Hall	Seniors	85	3
01/20/16	Capistrano Beach	LTC Family Event	LTC	12	2
02/21/16	Irvine	Clinic in the Park	Community	200	5
02/16/16	Fountain Valley	Community Service Fair	Vietnamese Community	100	3
03/26/16	Irvine	Clinic in the Park	Community	205	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714

Provider Contact Email:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/16	Sant Ana	Health Access Barriers	Vietnamese Community	20	2
01/08/16	Sant Ana	Health Access	Vietnamese Community	600	2
02/05/16	Orange	Medical Bills	Seniors	68	3
02/17/16	Anaheim	Advanced Health Care Directives	Seniors	6	2
02/18/16	Los Alamitos	AHCD	Seniors	14	2
03/01/16	Westminister	Estate Recovery	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manoj Adhikari*

Provider Contact Phone: *858-565-8772 x208*

Provider Contact Email: *madhikari@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 650

Total Cases Closed in Quarter: 650

Total Units of Service for Quarter (Unit=1 Hour): 719

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	118
65-74:	283
75-84:	168
85+:	81
Client Declined to Provide Information:	0
Total:	650

#### CLIENT GENDER

Male:	233
Female:	417
Client Declined to Provide Information:	0
Total:	650

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	480
Homebound:	3
Lives Alone:	463
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	24
Rural:	0
Greatest Economic Need (Minority):	111
Greatest Economic Need (Non-Minority):	272
Greatest Economic Need (Minority Status Unknown):	9

#### CLIENT ETHNICITY

Hispanic/Latino:	87
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	478
African American:	37
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	17
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	97
Client Declined to Provide Information:	1
Total:	650

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

31

30

1

0

A2. Contracts/Warranties:

49

44

5

0

A3. Other Consumer/Finance:

23

22

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

4

4

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

26

26

0

0

C2. Conservatorship:

6

5

1

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

16

15

1

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

15

14

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

66

62

4

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

44

42

2

0

E3. Other Housing:

71

65

6

0

#### INCOME MAINTENANCE

F1. Social Security:

24

24

0

0

F2. Supplemental Security Income (SSI):

5

5

0

0

F3. Pensions/Retiree Benefits:

4

4

0

0

F4. Other Income Maintenance:

7

7

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manoj Adhikari

Provider Contact Phone: 858-565-8772 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	22	0	0
G3. Other Individual Rights:	51	49	2	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	119	104	15	0
H2. Advance Health Care Directives (AHCD):	21	20	1	0
H3. Financial Powers of Attorney:	21	15	6	0
H4. Other Miscellaneous:	22	21	1	0

TOTAL CASES OPENED IN QUARTER: 650

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
603	47	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 714

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/12/16	Vista Center for the Blind	Estate Planning document class	Seniors 60+ with vision	8	2.5
01/14/16	Vista Center for the Blind	Estate Planning document class	Seniors 60+ with vision	11	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manok Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 76

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	9
65-74:	17
75-84:	12
85+:	1
Client Declined to Provide Information:	0
Total:	39

#### CLIENT GENDER

Male:	18
Female:	21
Client Declined to Provide Information:	0
Total:	39

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	28
Rural:	39
Greatest Economic Need (Minority):	30
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	1

#### CLIENT ETHNICITY

Hispanic/Latino:	31
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	0
Total:	39

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manok Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

4

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

1

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

5

4

1

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

4

0

3

1

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

0

2

0

#### INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manok Adhikari

Provider Contact Phone: 760-439-2535 x208

Provider Contact Email: madhikari@seniorlaw-sd.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="16"/>	<input type="text" value="22"/>	<input type="text" value="1"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="01/27/16"/>	<input type="text" value="Casa De La Manana"/>	<input type="text" value="Elder Law, Senior Legal Services, Unlawful Detainer, Nursing Home Rights"/>	<input type="text" value="Seniors 60+"/>	<input type="text" value="575"/>	<input type="text" value="4"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

Total Unduplicated Client Count for Quarter: 190

Total Cases Closed in Quarter: 230

Total Units of Service for Quarter (Unit=1 Hour): 2860

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	35
65-74:	81
75-84:	42
85+:	32
Client Declined to Provide Information:	0
<b>Total:</b>	<b>190</b>

#### CLIENT GENDER

Male:	69
Female:	116
Client Declined to Provide Information:	5
<b>Total:</b>	<b>190</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	96
Homebound:	3
Lives Alone:	114
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	52
Rural:	1
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	13

#### CLIENT ETHNICITY

Hispanic/Latino:	33
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	106
African American:	47
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	2
<b>Total:</b>	<b>190</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

9

7

1

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

8

8

6

1

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

12

8

1

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

9

2

2

1

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

9

6

0

0

D2. Medicare:

1

2

2

0

D3. Other Health/Community Based Care:

5

3

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

28

18

1

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

27

26

3

0

E3. Other Housing:

8

3

0

4

#### INCOME MAINTENANCE

F1. Social Security:

4

4

1

1

F2. Supplemental Security Income (SSI):

19

12

1

3

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

4

3

2

1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@betzedek.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	2	0
G3. Other Individual Rights:	14	9	9	24

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	16	2	0
H2. Advance Health Care Directives (AHCD):	12	6	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	10	1	0

TOTAL CASES OPENED IN QUARTER: 209

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
150	44	36

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2835

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/12/16		Senior ID Theft	Seniors	41	0
01/23/16		Foreclosure Prevention	Seniors	45	4
01/07/16		SCAN SW Training	Social Workers	2	1.5
02/23/16		Advanced Dir. And Wills	Seniors	8	2
03/09/16		DUTF Ad Hoc Committee	Seniors	37	6
03/16/16		Advanced Planning	Seniors	40	1
03/24/16		Women Lawyers Assoc. of LA	Seniors	74	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 25**

**AAA Name: City of Los Angeles-Department of Aging**

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: **francisco.guillermo@lacity.or**

**Provider Name: Bet Tzedek**

**County(ies): Los Angeles County**

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **323-648-4711**

Provider Contact Email: **sjampol@betzedek.org**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 25

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 57

Total Units of Service for Quarter (Unit=1 Hour): 200

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 17

65-74: 29

75-84: 13

85+: 2

Client Declined to Provide Information: 0

Total: 61

#### CLIENT GENDER

Male: 16

Female: 45

Client Declined to Provide Information: 0

Total: 61

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 41

Homebound: 7

Lives Alone: 34

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 17

Limited English: 3

Rural: 61

Greatest Economic Need (Minority): 3

Greatest Economic Need (Non-Minority): 49

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CLIENT RACE

Two or More Races: 4

Caucasian: 47

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 10

Total: 61

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

6

5

1

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

3

1

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

1

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

23

14

3

0

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

15

10

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

4

4

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

3

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 67

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	9	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 198

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/24/16	Lakeport, CA	Mailed Office Brochures	Seniors, et al.	100	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 139

Total Cases Closed in Quarter: 110

Total Units of Service for Quarter (Unit=1 Hour): 794

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	45
65-74:	64
75-84:	22
85+:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>139</b>

#### CLIENT GENDER

Male:	41
Female:	98
Client Declined to Provide Information:	0
<b>Total:</b>	<b>139</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	8
Lives Alone:	56
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	4
Rural:	32
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	68
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	9
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#### CLIENT RACE

Two or More Races:	3
Caucasian:	128
African American:	4
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>139</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

1

0

A2. Contracts/Warranties:

1

2

0

0

A3. Other Consumer/Finance:

9

5

0

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

12

9

1

5

C2. Conservatorship:

2

1

0

0

C3. Other Family:

0

0

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

44

14

9

9

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

#### INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	19	3	12
G3. Other Individual Rights:	2	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	5	3	0
H2. Advance Health Care Directives (AHCD):	7	2	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 139

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	19	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 782

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/29/16	Petaluma People Services Center	Informational Presentation	Elders	40	3
01/21/16	Vintage House (Sonoma)	Informational Presentation	Elders	30	4
02/25/16	3600 Westwind Blvd. SR 95403	Informational Presentation	APS	60	3.5
03/18/16	Santa Rosa Mobilehome Owners Assn.	Newsletter – Legal Aid article	Home Owners	250	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 27**

**AAA Name: Sonoma County Area Agency on Aging**

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

**Provider Name: Legal Aid of Sonoma County**

**County(ies): Sonoma**

Provider Contact Name: **Ronit Rubinoff**

Provider Contact Phone: **707-542-6664**

Provider Contact Email: **rrubinoff@legalaidsc.com**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 25

Total Units of Service for Quarter (Unit=1 Hour): 355

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	12
65-74:	10
75-84:	16
85+:	9
Client Declined to Provide Information:	0
Total:	47

#### CLIENT GENDER

Male:	22
Female:	25
Client Declined to Provide Information:	0
Total:	47

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	1
Lives Alone:	19
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	23
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	7
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	46
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	47

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	4	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	1	6	0
H2. Advance Health Care Directives (AHCD):	0	0	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 47

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
13	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 347

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/18/16	Ole Health	Latino Elder Coalition Prevention of Elder Abuse	Latino Seniors	40	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 80

Total Units of Service for Quarter (Unit=1 Hour): 627

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 34

65-74: 43

75-84: 7

85+: 2

Client Declined to Provide Information: 0

Total: 86

#### CLIENT GENDER

Male: 35

Female: 51

Client Declined to Provide Information: 0

Total: 86

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 15

Homebound: 3

Lives Alone: 33

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 4

Limited English: 7

Rural: 3

Greatest Economic Need (Minority): 13

Greatest Economic Need (Non-Minority): 14

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CLIENT RACE

Two or More Races: 0

Caucasian: 37

African American: 33

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 2

Filipino: 2

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 7

Client Declined to Provide Information: 3

Total: 86

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	4	2	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	37	9	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	0	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	1	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 86

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	15	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 576

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/16/16	Vallejo	Vallejo Together Homelessness Event	Vallejo Residents	17	4
02/03/16	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	4	3
03/08/16	Suisun City	Clinic at Suisun Public Library - prep, travel & outreach -	Seniors	3	2
03/09/16	Vallejo	Prep and Outreach Clinic at Florence Douglas Senior Center	Seniors	3	3
03/16/16	Solano County	Dynamic Aging Presentation - Renter's Rights & Fair Housing	Seniors	20	7
03/24/16	Solano County	Honoring All Military Women Outreach	Seniors	30	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/13/16	Solano County	Affordable Housing Committee - prep, meeting and travel	Senior Coalition	20	2
01/14/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	4
01/25/16	Solano County	Executive Committee Meeting - prep, meeting, & travel	Senior Coalition	10	3
02/05/16	Solano County	Senior Coalition Meeting - prep, meeting & travel (2 attorneys)	Senior Coalition	20	7
02/17/16	Solano County	Meet with DA - prep, meeting & travel	Senior Coalition	10	3
03/04/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	3
weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	5	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 418

Total Cases Closed in Quarter: 1073

Total Units of Service for Quarter (Unit=1 Hour): 1842

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 45  
65-74: 202  
75-84: 109  
85+: 50  
Client Declined to Provide Information: 12  
Total: 418

#### CLIENT GENDER

Male: 167  
Female: 251  
Client Declined to Provide Information: 0  
Total: 418

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26  
Homebound: 2  
Lives Alone: 149  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 12  
Limited English: 1  
Rural: 418  
Greatest Economic Need (Minority): 3  
Greatest Economic Need (Non-Minority): 137  
Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 9

#### CLIENT RACE

Two or More Races: 1  
Caucasian: 402  
African American: 2  
Native American/Native Alaskan: 0  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 1  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 12  
Client Declined to Provide Information: 0  
Total: 418

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	5	2	3	0
A3. Other Consumer/Finance:	100	97	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	4	1	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	8	4	0	4
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	4	4	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	14	6	3	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	15	20	0
E3. Other Housing:	13	13	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	8	7	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Diana Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edcgov.us

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	17	2	0
G3. Other Individual Rights:	4	2	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	289	168	171	0
H2. Advance Health Care Directives (AHCD):	192	93	153	0
H3. Financial Powers of Attorney:	200	97	163	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 928

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
541	522	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1830

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/15/16	Four Seasons 55+ Community, El Dorado Hills	Estate Planning	Seniors	66	3
01/21/16	Marshall Grange Hall, Georgetown	Senior Legal Services	Seniors	28	3
03/01/16	Marshall Community Health Library, Cameron Park	Elder Abuse	Seniors	23	3
03/08/16	Senior Center, El Dorado Hills	Planning for Long Term Care	Seniors	22	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

**California Legal Services (Title III B)**  
**Provider Level Quarterly Report**

**Fiscal Year: 2015-2016**

**Quarter: 3**

**PSA: 29**

**AAA Name: El Dorado County Area Agency on Aging**

AAA Contact Name: **Yasmin Hichborn**

AAA Contact Phone: **530-642-4833**

AAA Contact Email: **Yasmin.hichborn@edcgov.us**

**Provider Name: Senior Legal Services**

**County(ies): El Dorado County**

Provider Contact Name: **Diana Steele**

Provider Contact Phone: **530-621-6154**

Provider Contact Email: **Diana.steele@edcgov.us**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 211

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 732

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	43
65-74:	85
75-84:	51
85+:	32
Client Declined to Provide Information:	0
<b>Total:</b>	<b>211</b>

#### CLIENT GENDER

Male:	62
Female:	149
Client Declined to Provide Information:	0
<b>Total:</b>	<b>211</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	5
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	7

#### CLIENT ETHNICITY

Hispanic/Latino:	46
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	196
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
<b>Total:</b>	<b>211</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	10	6	2	1
A3. Other Consumer/Finance:	14	5	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	13	12	2	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	2	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	6	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	6	1	0
E3. Other Housing:	10	4	2	0
INCOME MAINTENANCE				
F1. Social Security:	7	0	1	0
F2. Supplemental Security Income (SSI):	2	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	7	0	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	38	5	6
H2. Advance Health Care Directives (AHCD):	2	1	3	0
H3. Financial Powers of Attorney:	19	9	2	8
H4. Other Miscellaneous:	35	19	3	1

TOTAL CASES OPENED IN QUARTER: 211

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
123	35	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 674

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/15/16	MJC	MICL	Seniors	50	3
03/17/16	Catholic Charities	Ombudsman Training	Ombudsman	25	2
03/16/16	Sylvan Improv. Club	Scams/Sr Law Project	Sylvan Impr. Club	60	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/25/16	San Francisco, CA	Tech. Summit	Legal Aids	100	21
02/04/16	Modesto	Reverse Mortgages	Attorneys	30	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

01/28/16	APS	MDT	MDT members	30	2
02/25-26/1	San Joaquin Bar Assn	Conservatorships	Legal	40	24
03/30/16	1314 G Street	Med-cal Webinar	Attorneys	35	1
03/16	1314 G Street	Evictions from LT Care Facilities	Attorneys	35	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 79

Total Units of Service for Quarter (Unit=1 Hour): 623

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64: 21  
65-74: 26  
75-84: 19  
85+: 7  
Client Declined to Provide Information: 0  
Total: 73

#### CLIENT GENDER

Male: 28  
Female: 45  
Client Declined to Provide Information: 0  
Total: 73

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 40  
Homebound: 0  
Lives Alone: 29  
Institutionalized: 3  
Suspected Victim of Elder Abuse/Exploitation: 3  
Limited English: 10  
Rural: 1  
Greatest Economic Need (Minority): 7  
Greatest Economic Need (Non-Minority): 27  
Greatest Economic Need (Minority Status Unknown): 6

#### CLIENT ETHNICITY

Hispanic/Latino: 23

#### CLIENT RACE

Two or More Races: 0  
Caucasian: 44  
African American: 6  
Native American/Native Alaskan: 3  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 1  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 18  
Client Declined to Provide Information: 1  
Total: 73

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	3	1	0
A2. Contracts/Warranties:	3	1	1	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	19	1	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	2	3
E3. Other Housing:	1	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 ext. 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	2
G3. Other Individual Rights:	2	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	5	7	0
H2. Advance Health Care Directives (AHCD):	8	3	4	1
H3. Financial Powers of Attorney:	8	3	4	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	23	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 623

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Bertha Gonzalez

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	180
65-74:	235
75-84:	155
85+:	73
Client Declined to Provide Information:	0
<b>Total:</b>	<b>643</b>

#### CLIENT GENDER

Male:	214
Female:	429
Client Declined to Provide Information:	0
<b>Total:</b>	<b>643</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	2
Lives Alone:	112
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	200
Rural:	210
Greatest Economic Need (Minority):	185
Greatest Economic Need (Non-Minority):	200
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	172
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	569
African American:	27
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	4
Filipino:	5
Japanese:	7
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	4
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
<b>Total:</b>	<b>643</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Bertha Gonzalez

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	10	3	7	0
A2. Contracts/Warranties:	25	8	10	2
A3. Other Consumer/Finance:	181	50	39	5
EMPLOYMENT				
B1. Discrimination:	2	0	2	0
B2. Other Employment:	9	3	5	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	4	12	3
C2. Conservatorship:	19	0	0	0
C3. Other Family:	10	5	6	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	2	4	3
D2. Medicare:	14	4	8	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	83	29	35	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	19	12	12
E3. Other Housing:	27	6	17	1
INCOME MAINTENANCE				
F1. Social Security:	15	7	6	2
F2. Supplemental Security Income (SSI):	10	4	4	2
F3. Pensions/Retiree Benefits:	2	0	1	0
F4. Other Income Maintenance:	11	2	9	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Bertha Gonzalez

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	8	4	0
G2. Elder Abuse/Neglect/Exploitation:	10	1	5	0
G3. Other Individual Rights:	20	7	38	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	102	44	50	0
H2. Advance Health Care Directives (AHCD):	38	9	28	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	70	18	8	0

TOTAL CASES OPENED IN QUARTER: 729

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
233	310	39

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2048

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/15/16	Monterey College of Law	Monterey County Bar/Monterey College of Law presentation	Private attorneys / Law school officials	20	3
01/16/16	Alzheimers	General Outreach	Other local non-profits	5	1
03/19/16	Monterey County District Attorney's Office	Civil Elder Abuse Litigation update	District Attorneys	10	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/16/16	"chowderheads"	General Legal	Community Members	25	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: **Bertha Gonzalez**

AAA Contact Phone: **831-755-3425**

AAA Contact Email: **murrayphillipsk@co.montere**

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **831-899-0492**

Provider Contact Email: **kellie@lssmc.net**

	monthly meeting @ Anton & Michel				
03/21/16	Oldemeyer Center – Seaside	General Legal	Caregiver University Attendees	120	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 132

Total Units of Service for Quarter (Unit=1 Hour): 903

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	44
65-74:	55
75-84:	26
85+:	6
Client Declined to Provide Information:	0
Total:	131

#### CLIENT GENDER

Male:	38
Female:	93
Client Declined to Provide Information:	0
Total:	131

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	74
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	27
Rural:	37
Greatest Economic Need (Minority):	61
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	50
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	109
African American:	17
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	131

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

7

1

1

A2. Contracts/Warranties:

6

7

0

0

A3. Other Consumer/Finance:

11

8

2

0

#### EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

6

3

0

0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

35

28

3

6

E2. Real Property: Home loans/  
Foreclosure/Reverse Mortgages:

8

6

2

1

E3. Other Housing:

10

8

4

0

#### INCOME MAINTENANCE

F1. Social Security:

8

7

0

0

F2. Supplemental Security Income (SSI):

4

2

1

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

1

0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	5	2	1
G3. Other Individual Rights:	7	7	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	14	1	13	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 131

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
93	29	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 893

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/04/16	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	50	2.5
03/03/16	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	50	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

03/04/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Greenfield Family Resource Center	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	8	2.5
03/10/16	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Richardson Center Special Needs Collaborative	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	11	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0